SUMMARY OF PROGRESS ECONOMIC DEVELOPMENT & DIVERSITY COMPLIANCE DEPARTMENT SUPPLIER DIVERSITY OUTREACH PROGRAM

REPORTING PERIOD: DECEMBER 29, 2022 - FEBRUARY 3, 2023

The Economic Development & Diversity Compliance Department (EDDC) oversees the District's Supplier Diversity Outreach Program (SDOP). It is governed by School Board of Broward County Policy 3330 - Supplier Diversity Outreach Program and related Standard Operating Procedures. Policy 3330 was adopted to remedy the ongoing effects of identified marketplace discrimination that continue to adversely affect the participation of Emerging/Small/Minority/Women Business Enterprises (E/S/M/WBE) in District procurement opportunities. As EDDC continues to serve as a conduit to ensure inclusive procurement activity, we are implementing additional activities to fortify the target market.

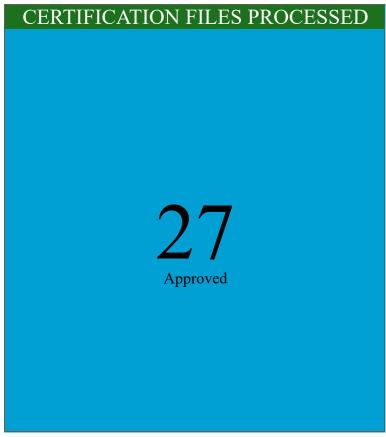
The summaries and illustrations below provide an update on the continual progress of SDOP for the December 29, 2022 - February 3, 2023 reporting period.

CERTIFICATION SECTION

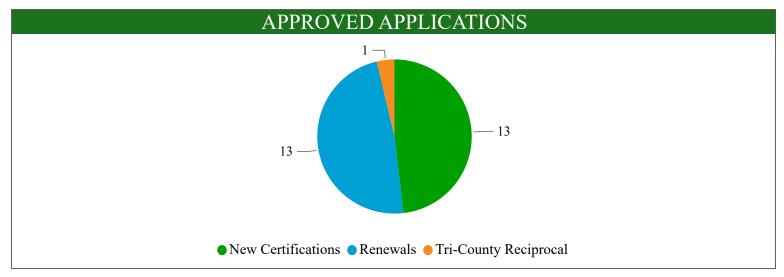
502Total Certified Firms

27
25
20
18
15
10
5
0
Files in Progress • Files in Queue • Files Processed

The "Files in Progress" consist of new certifications and renewal activity.



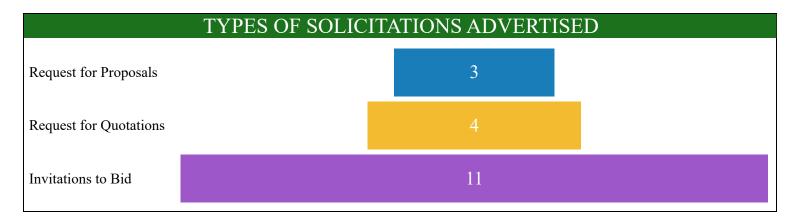
Each application reviewed during the reporting period was approved.

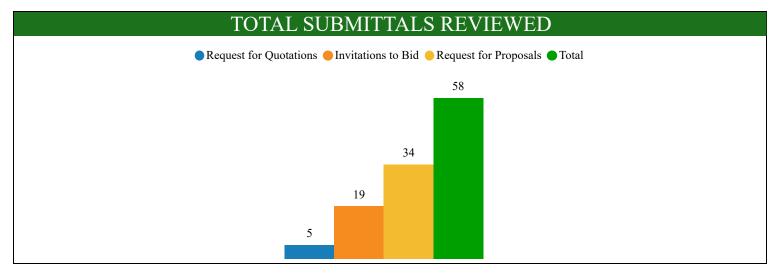


This is a breakdown of the twenty-seven (27) approved certification applications.

COMPLIANCE SECTION

Under this reporting period, there was a total of eighteen (18) solicitations with assigned Affirmative Procurement Initiatives (API) evaluated.

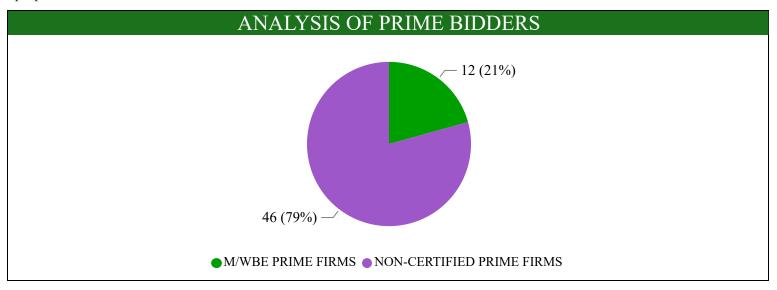




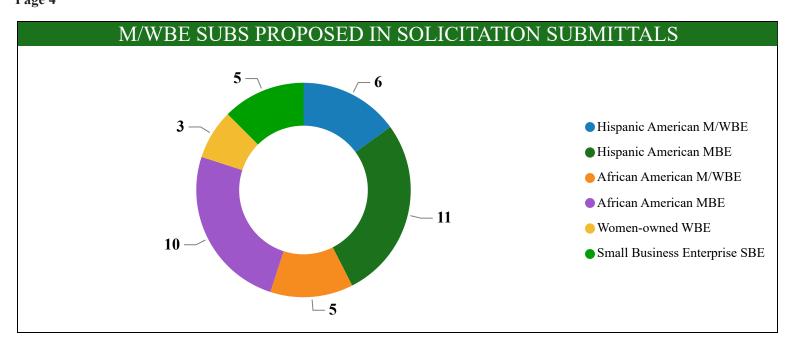
Of the eighteen (18) solicitations advertised, compliance evaluated fifty-eight (58) solicitation submittals to assess the outcome and effectiveness of each assigned API.

Analysis of Solicitation Submittals Reviewed

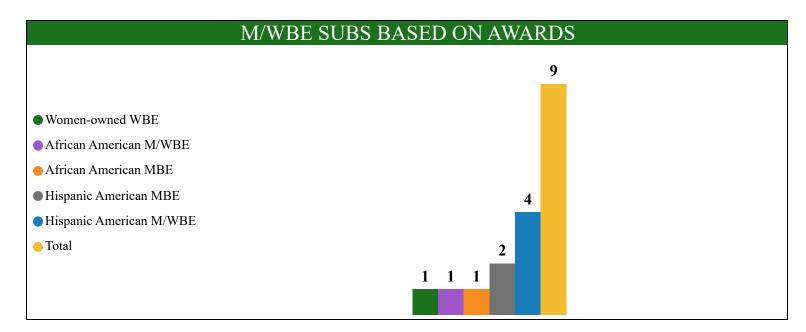
The analysis captures the prime bidders by certification status and the M/WBE prime and sub participation included within the proposals evaluated.

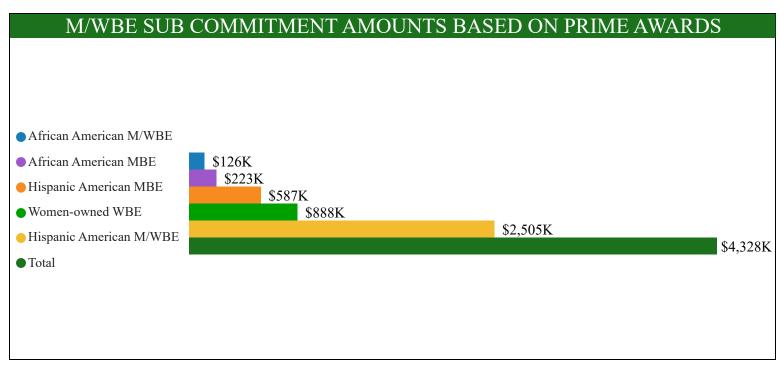


Ethnicity & Gender	# of Prime Submittals	# of Primes Awarded	# of Subs Proposed	# of Subs Based on Award
African American M/WBE	0	0	5	1
African American MBE	3	0	10	1
Asian American M/WBE	0	0	0	0
Asian American MBE	0	0	0	0
Hispanic American M/WBE	4	1	6	4
Hispanic American MBE	5	3	11	2
Small Business Enterprise SBE	0	0	5	0
Women-owned WBE	0	0	3	1
Total	12		4 40	9

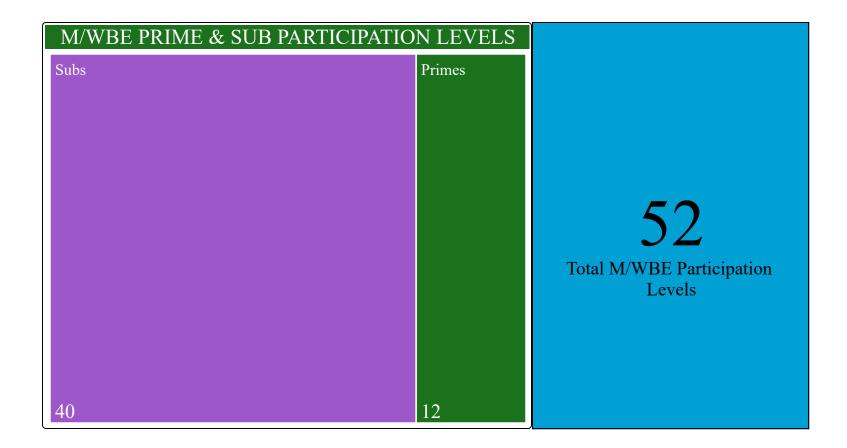








A total of nine (9) M/WBE sub firms were included on awarded contracts in the reporting period.



OUTREACH/MARKETING SECTION

o Bid Communication Process

Communication is fundamental to EDDC's objective to increase small business participation in District opportunities. Each thought component of the department's outreach strategy is intended to increase utilization and engagement across all commodities. Outlined below is the communication process deployed by the EDDC for the District's solicitations:



STEP 1: PWS to EDDC

Solicitations are prepared by Procurement & Warehousing Services (PWS) and given to EDDC to make recommendations to include SMWBE participation in contracts.



STEP 2: Certified Firms Identified

EDDC Certification identifies firms from the District's <u>Certified Supplier Directory</u> based on the scope and NAICS outlined in the solicitation¹.



STEP 3: Survey

EDDC Contact Compliance emails a potential opportunity survey to the firms to acquire their availability and willingness to provide the services/products requested. The relevant Affirmative Procurement Initiative (per Goal Setting Committee) is implemented based on the responses received by the firms. Note: EDDC does not answer any specific questions regarding the potential opportunity from the suppliers.



STEP 4: DemandStar Notification

The solicitation is posted in <u>Demandstar</u> by PWS. Firms with a membership receive an email notification from the system for the active bid opportunity, but all companies can view the <u>District</u> Bid Opportunities webpage for updates.



STEP 5: EDDC Bid Notifications

EDDC Marketing sends bid notifications within two business days of a bid posting using the following:



- 1. Certified Firms Companies identified in our directory in the specified commodity area
- 2. All Other Firms Companies with an expired certification or have not been certified (these are generally the firms from our partner agencies); still, they can potentially provide the service/products requested. The email also includes certification information.



EDDC also uses <u>Twitter</u>, <u>Instagram</u>, <u>LinkedIn</u>, and <u>Facebook</u> to notify the community of bid opportunities. Each post includes the bid title and the link to BCPS solicitations. Community Partners assist by reposting the notifications to their respective pages.



STEP 5: Pre-Bid Meetings (and Site Visits)

When applicable, EDDC Marketing will include the specifics of the pre-bid meeting in the initial bid notification. A separate notice detailing the specifics of the pre-bid meetings is sent a few days prior and on the morning of the meeting via all social media platforms.



STEP 6: Reminder

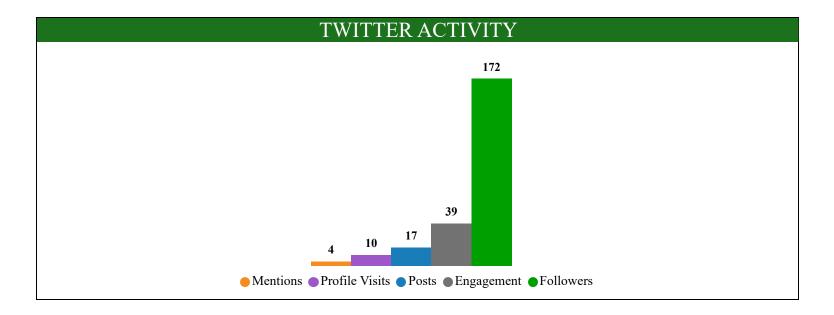
Bid notification reminders are sent via email within the last week of the due date via email and social media

¹ If less than two certified firms can provide the requested service/product, the team sources certified vendors from the following partner agencies' directories: Broward County, Miami Dade County, Miami Dade County Public Schools, Palm Beach County, and School District of Palm Beach County to allocate potential suppliers. EDDC provides a tri-county reciprocal certification for these agencies' SBE, MBE, and WBE certifications. The certification team expedites applications for the firms working to submit a bid

OUTREACH/MARKETING SECTION

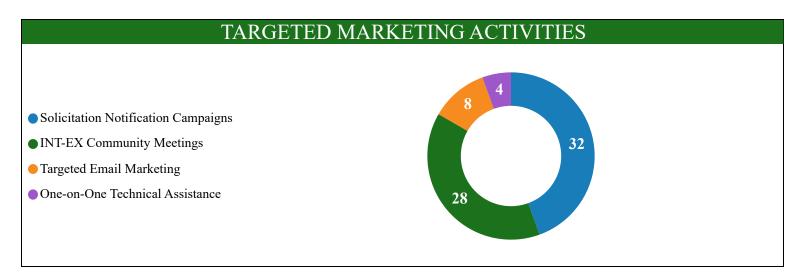
o Social Media Communication

The implementation of social media communication to the EDDC marketing channels has broadened connectivity with the business community and economic development partners. EDDC has a growing following and frequency of engagement on the *Twitter* social media platform. Tweet impressions amount to the number times users saw a tweet, and during the reporting period, a total of 1,300 impressions occurred. The EDDC engagement rate was .03% which includes user clicks, retweets, replies, follows, and likes. The cross-industry benchmark for engagement rate is .05% on Twitter. Follow us on *Twitter* at @BCPSEDDC.



o Targeted Outreach

EDDC continued to market District and local opportunities to E/S/M/WBEs in the tri-county market and assist firms in seeking to engage in local economic development opportunities. The constant objective of EDDC is to increase the participation of certified firms as primes and subs across all industry categories: Construction, Professional Services, Contractual Services and Commodities.



o Internal/External Community Meetings & Events

- South Florida Anchor Alliance (SFAA) Regional Marketplace Pilot Team Weekly Check-In
- Pre-Bidders Conference & Site Visit FY23-258 Atlantic Technical College & Technical High School SMART Program Renovations
- · Keen Independent Kick-off meeting with The School Board of Broward County
- SFAA Regional Marketplace Pilot Team Weekly Check-In
- SFAA Supplier Diversity Regional Standing Meeting
- BCPS EDDC Visit Blanche Ely HS Prepare for Closing the GAP Forum
- · Long-Range Facilities Plan Townhall
- SFAA Workforce Development Regional Standing Meeting
- EDDC Closing the GAP Forum
- SFAA Quarterly Full Membership Update
- SFAA Regional Marketplace Pilot Team Weekly Check-In
- AECOM & Grace Roofing Meeting
- SFAA Regional Marketplace Pilot Team Weekly Check-In
- BOC FY'23 Q1 School Board Workshop
- Bid Opening FY23-258 Atlantic Technical College & Technical High School SMART Program Renovations
- BCPS Small Business Advisory Committee
- Protest Meeting RFP-FY23-239 Guardian School Security Services
- AECOM & D. Stephenson Meeting
- MWBE Support Services Planning Minority Builders Coalition
- SFAA Regional Marketplace Pilot Team Weekly Check-In
 - Internal Meetings
 - External Meetings

SOUTH FLORIDA ANCHOR ALLIANCE

To impact the growth of small, minority, and women-owned businesses in Broward County, BCPS is a participating in the South Florida Anchor Alliance Regional Marketplace, an online portal where vendors can view contracting opportunities across the ten (10) participating institutions. In a single platform, certified suppliers are able to access contracting opportunities and the institutions can easily find small businesses and learn about their products, services, and capabilities.

The Anchor Alliance is funded by a \$2M grant from the Health Foundation of South Florida and includes: Broward County Public Schools, Broward County, Miami Dade County Public Schools, Miami-Dade County, the City of Miami, Broward College, Florida International University, the University of Miami, University of Miami Health System, and Broward Health.























EDDC FISCAL YEAR 2022-2023 ACTION PLAN



DISPARITY STUDY

Initiate and conduct an eight milestone comprehensive, legally-defensible disparity study, for SBBC of its procurement practices, through statistical analysis, of all contracting expenditures and evaluation of economic and sociological studies of the marketplace to determine whether a disparity exists in the award of procurement contracts to minority and women-owned business enterprises. Complete Milestones 1-4 this year.



SOUTH FLORIDA ANCHOR ALLIANCE MARKETPLACE PILOT- Grant Recipient

This alliance consists of governmental procurement organizations, in Broward and Dade, working together under a grant from the Health Foundation to simplify our procurements; local supplier outreach and bid notifications onto one common platform.

3-QUOTES INITIATIVE



The 3-Quotes Initiatives is an alternative effort to position certified suppliers to do business with the District. It is an avenue for success, with consideration for the comparatively smaller firms. EDDC hopes to gain District-wide commitment from the individual department heads to considerably increase spending with small, minority, and women business enterprises.



ENGAGE INTERNAL DEPARTMENTS IN THE API PROCESS FOR COMMODITIES SOLICITATIONS

As per Policy 3330, the SDOP unfolds the Industry-Specific Remedial APIs throughout construction and commodities contract opportunities. EDDC's strategy aims to advance the inclusion and involvement of Departments coordinating commodities contracts, including Information & Technology, Academics, Transportation, and more.



SYSTEM ENHANCEMENTS

B2Gnow enhancement: Enable reciprocal certification functionality with the system to streamline the reciprocal certification process and eliminate paper processing. SAP Ariba enhancement: Staff is working with the Procurement & Warehousing Services, Operations & Compliance team to continually improve and enhance the user experience.



COMMUNITY PARTNERSHIPS

The team will continue to formalize regional partnerships with supplier inclusion organizations. Our goal is to leverage and build relationships to increase access to central resources supporting small business growth and development.



EVENTS

Participate, partner, and host events to facilitate network building and matchmaking opportunities for suppliers.